

Attendant Console DSS/BLF

TRANSFORM A TERMINAL INTO A CALL DISTRIBUTION CENTER

The Attendant Console DSS/BLF connects to a Standard or Executive Display Phone to dramatically increase your communication capabilities. At a glance you can see who is on the phone or out of the office. And with the touch of a button, you can directly connect to an extension.

Each Attendant Console DSS/BLF unit provides single-key access to 60 extension numbers, hunt group pilot numbers, trunks or trunk groups and/or feature codes. Connect up to four units together at a terminal and increase your capacity to as many as 240 numbers, trunks, groups and/or codes. You program button assignments either in the system database or right at your phone. By using up to three programmable arrangements, or "key maps," you designate specific extensions or feature codes that correspond to given keys.

PRECISELY CONTROL CALL FLOW WITHIN YOUR OFFICE WITH THE ATTENDANT CONSOLE DSS/BLF UNIT TO HELP YOU:

- ▶ Increase efficiency
- ▶ Save time
- ▶ Maximize customer service
- ▶ Improve communication

IN OTHER WORDS...

Put one-touch dialing and instant information at your fingertips. You'll no longer have to track people down or wonder where they are. Simply look at the Attendant Console DSS/BLF and you'll get the information you need. You won't have to guess which salesperson is available, the rows of lamps will tell you.

And no more memorizing which codes activate which features—just press the associated feature key.



Attendant Console DSS/BLF

FEATURES

- ▶ Connects to a Standard or Executive Display Phone
- ▶ Provides single-key access to 60 extension numbers
- ▶ Lamps indicate who's available and who's on the phone

BENEFITS

- ▶ Dramatically increases communication capability
- ▶ Rapid call handling boosts productivity
- ▶ No more tracking people down to take calls

KEY ASSIGNMENT OPTIONS

Call Key – Answers ringing and holding outside calls; up to 10 Call Keys can be designated in each key map

DSS/BLF Key – Provides one-key dialing of extension numbers; the lamp shows the status of the associated station or hunt group

Feature Key – Accommodates one-key dialing of feature codes; can be quickly programmed to turn features on and off with the touch of a button

Forward Key – Used for the call forwarding feature

Hunt Group Key – Used for one-key dialing of hunt group pilot numbers to search through a designated group of stations until finding one which is available

Programmable Key – Provides personalized feature code dialing at individual stations

Speed Dial Key – Allows one-key dialing of up to 10 extensions or outside numbers



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Part #835.2327
06/02

